Transportation: How Do We Get There?

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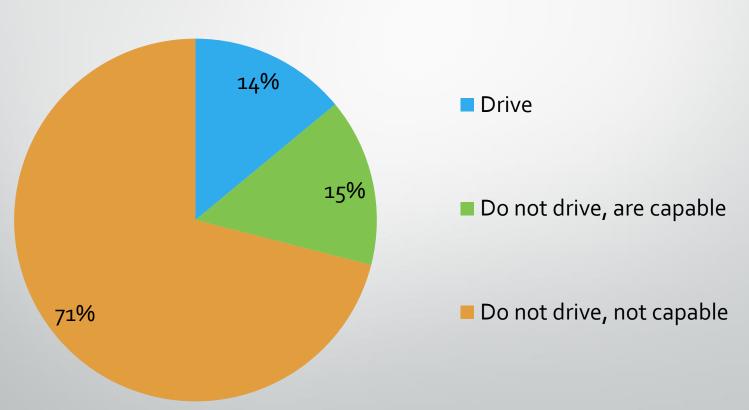
Executive Director

Camden County Developmental Disability Resources

Camden County Developmental Disability Resources (CCDDR)

- We Began with a Focus on Competitive Integrated Employment Opportunities
- CCDDR Distributed Employment Surveys to its Clients and completed its analysis in early 2016
- Survey Results Showed Overwhelming Interest in Competitive Integrated Employment
- During the Surveys, CCDDR Identified Transportation as a Significant Barrier to Competitive Integrated Employment

CCDDR Clients Working Age



Tri-County Transit: Community Partnership

- Stakeholder collaboration: In April of 2016, CCDDR reached out to other organizations. These organizations collaborated and formed a local "task force" to look at transportation systems and develop a comprehensive plan to improve public transit services the Lake Area for all community members.
- <u>Research and analysis:</u> The task force used available data and formulated new, raw data to determine the need, which began with a focus on employment.
- Formation of a not-for-profit: The task force evolved into the Lake of the Ozarks Transportation Council (LOTC), whose mission is "to promote, develop, operate and/or fund mass transportation related facilities and/or programs in and around the Lake of the Ozarks region".

What the Task Force Discovered: General Population Survey Data

- 20% need transportation
- 13% need transportation for employment
- 13% need transportation daily
- Only 50% know OATS can provide transportation to EVERYONE
- 79% are willing to pay for a ride: 39% up to \$5, 33% \$6 to \$10, 7% more than \$10
- 50% would use a public transportation system
- 13% have lost a job or been unable to get a job due to lack of transportation

What the Task Force Discovered – Local Employers Raw Data (61 Employers in the Tri-County Area)

- 42% have employees with transportation barriers
- 69% said employees would benefit from public transportation
- 82% of those employees had an annual income of less than \$25,000
- 53% were willing to have a transportation stop at their facility
- 39% lose up to 5 employees annually due to a lack of transportation

The Creation of Tri-County Transit

- <u>OATS, Inc. managed and operated the service</u>: OATS is the recognized public transit service provider for our area and receives FTA funding to provide public transit services.
- <u>50% of the total cost was funded through local match:</u> 50% of the cost was secured by OATS through the FTA/MoDOT, and 50% through Local Match (CCDDR).
- The service operated 7 days per week: Service hours were Monday to Friday from 6:30 AM to 8:30 PM and 9 AM to 3 PM on Saturday to Sunday.
- Inexpensive for riders: Fares were inexpensive (\$1 per trip)
 because of the collaboration in funding, and a deviated route
 created more access to public transit for a larger population than
 the traditional "door-to-door" service
- The route was "deviated" for easier access: There were many designated "pick-up/drop off" locations for the general public, and there was a 1.5-mile deviation to accommodate seniors & people with disabilities

Impact in Camden County

- 2015 to 2016: 12,467 Rides
- 2016 to 2017: 22,652 Rides *
- 2017 to 2018: 27,919 Rides
- 2018 to 2019: 33,635 Rides

* Began Using Tri-County Transit

Funding is Always an Issue

- Lake of the Ozarks Transportation
- In early 2020, Tri-County Transit suspended services temporarily due to the COVID-19 pandemic
- Tri-County Transit ridership began to gradually increase back to its previous levels before the pandemic
- Unfortunately, operational costs significantly increased from 2020 to 2022, and available funding from the CCDDR could not be continued
- Attempts to secure additional local match to continue
 Tri-County Transit services were unsuccessful
- CCDDR could no longer support funding Tri-County
 Transit beginning in 2023

New Focus in Camden County and the Lake Area

Establish a Mobility Coordination Program

- 4 CCDDR employees will become certified Mobility Managers
- Seek funding sources to start and sustain a Mobility Coordination Program
- Establish a volunteer driver program
- Establish a robust network of transit options and mobility coordination partnerships
- Collect raw data for future reference

Mobility Coordination Program Snapshot



Questions?????



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