

# *Office of Workforce & Community Initiatives*





## Our Role

- Administer nearly \$475 million in community, employment and training, and benefit programs for low-income clients.
- Develop systematic approaches with a variety of stakeholders including partner agencies, providers and internal divisions.

# DSS BENEFIT PROGRAMS

Healthcare



Food



Temporary Assistance



Child Support



Child Care



Home Utility Costs



Blind Services



[mydss.mo.gov](http://mydss.mo.gov)



# HEALTHCARE

Missouri's Medicaid program is called MO HealthNet. MO HealthNet Covers qualified medical costs for individuals who meet certain eligibility requirements.

- **Persons with Disabilities**- who are permanently and totally disabled.
- **Blind and visually impaired**- Must be 18 years or older.
- **Seniors**- 65 years or older
- **Pregnant Women and Newborns**- Pregnant women or a child to a woman covered by MO HealthNet.
- **Uninsured Women**- Uninsured women ages 18-55.
- **Kids**- Children under the age of 19.
- **Families**- Children under the age of 19 and their parents/guardians.
- **Medicaid Expansion**- Expands Medicaid coverage to certain adults aged 19-64 who may not have qualified for Medicaid previously.

# Supplemental Nutrition Assistance Program (SNAP)

Help for families experiencing difficulty affording food. Requires an interview, verification of ID, and verification of a month's worth of income

## Eligibility Criteria:

- Gross income is less than 130% of the income limit;
- Live in Missouri
- Have a social security number for all household members receiving benefits
- Do not own more than \$2,750 in resources (Not including home, vehicles, personal property, and savings)
- Certain drug felonies will exclude you from the program

# CHILD CARE

DSS may be able to help with the cost of child care.

- Who is eligible?
  - If you are the parent or guardian of a child under age 13 and are:
    - Low income (150% of Federal Poverty Level)
    - Employed, Participating in job training or placement program, or searching for work
    - Attending school
    - Disabled
    - Homeless
    - Receiving services from the Children's Division
    - Benefits may come as a sliding scale, is based on your schedule, and will pay towards approved child care provider services
  - For more information: [dss.mo.gov/fsd/child-care.htm](https://dss.mo.gov/fsd/child-care.htm)

# Temporary Assistance

Temporary Assistance is a cash grant for families with zero to extremely low income.

- Who is eligible?
  - There must be a child under the age of 18 in the household
    - Or if child is 19 they must be enrolled in High School
  - Resource limits of \$1000
  - Have a SSN or apply for one
  - Be a resident of Missouri / Citizen of the US or a qualified alien
  - If a single parent household – the custodial parent must cooperate with Child Support Enforcement
  - Limited to 45 month lifetime limit
    - For more information: [dss.mo.gov/temporary-assistance](https://dss.mo.gov/temporary-assistance)

# The Emergency Food Assistance Program (TEFAP)

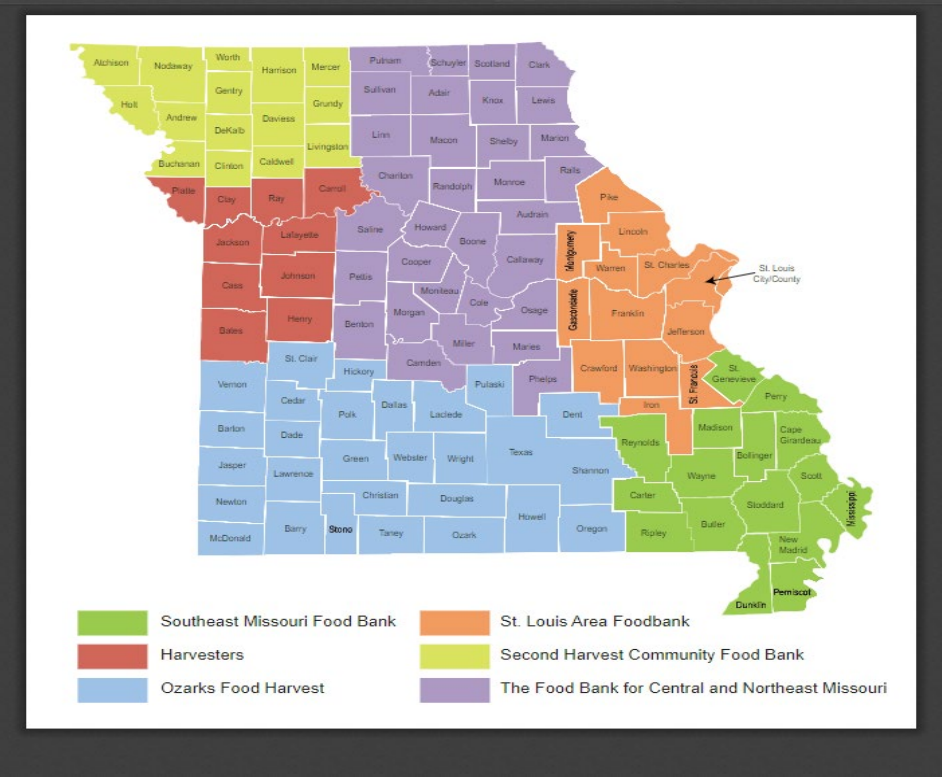
TEFAP is a Food Distribution Program which helps people in need get donated foods from their local food pantry.

Helps supplement the diets of low-income Missourians— especially the elderly – through free emergency food through six Missouri Food Banks.

- You may be eligible for help if you already get public assistance or if your income is less than 185% of the income limit.



# The Emergency Food Assistance Program (TEFAP)



# HOME UTILITIES

## Heating and Cooling-

- Low Income Home Energy Assistance Program (LIHEAP)
  - May be able to help pay home energy bills through
    - Energy Assistance- a one time payment for heating or cooling costs.
    - Energy Crisis Intervention Program (ECIP)- Helps pay energy bill if there are circumstances that threatens stability if energy aid is not supplied.
- Who is eligible-
  - Responsible for paying the utilities of the home (even if they rent)
  - Are a Missouri Resident and a US citizen
  - Have \$3,000 or less in bank accts, retirement accts, or investments
  - Meet income guidelines
  - Call a contracted agency in your area



# ALTERNATIVES to ABORTION

The Alternatives to Abortion Program can assist with services and counseling to pregnant women, at or below 185% of the federal poverty level (FPL), to assist in carrying their unborn child to term rather than terminating the pregnancy and to assist women in caring for their child or placing their child up for adoption.

The goals of the Alternatives to Abortion Program are to:

- 1) Reduce abortions and improve pregnancy outcomes by helping women practice healthy behaviors; including discontinuing the use of tobacco, alcohol, and illegal drugs, and improving their nutrition;
- 2) Improve child health and development by helping parents provide more responsible and competent care for their child(ren); and
- 3) Improve families' economic self-sufficiency by helping parents develop a vision for their own future, continue their education, and find a job.

For more information: [www.dss.mo.gov/fsd/a2a/](http://www.dss.mo.gov/fsd/a2a/)

# CSBG (Community Services Block Grant)

Missouri has 19 Community Action Agencies who work to empower and assist low-income families through programs that will address the major needs of the community.

- The Agencies provide services to their designated service counties. All Missouri counties are covered by at least one Agency.
- The agencies can assist families in the enrollment of assistance programs

The programs are designed to assist low-income and vulnerable households with the following:

- Utility Costs
- Food insecurity
- Transportation
- Child Care
- Mortgage/Rent
- Employment Training
- Health Care
- Life Skills

# COMMUNITY ACTION AGENCIES

**1. Central Missouri Community Action (CMCA)**  
Serving Audrain, Boone, Callaway, Cole, Cooper, Howard, Moniteau, and Osage Counties  
(573) 443-8706  
807B North Providence Road Columbia, MO 65203  
www.showmeaction.org

**2. Community Action Agency of Greater Kansas City (CAAGKC)**  
Serving Clay, Jackson, and Platte Counties  
(316) 358-6968  
6323 Manchester Avenue Kansas City, MO 64133  
www.caagkc.org

**3. Community Action Agency of St. Louis County (CAASTLC)**  
Serving St. Louis County  
(314) 863-0015  
2709 Woodson Road Overland, MO 63114  
www.caastlc.org

**4. Community Action Partnership of North Central Missouri (CAPNCM)**  
Serving Caldwell, Daviess, Grundy, Harrison, Linn, Livingston, Mercer, Putnam, and Sullivan Counties  
(660) 359-3907 or 1-855-290-8544  
1506 Oklahoma Avenue Trenton, MO 64683  
www.capncm.org

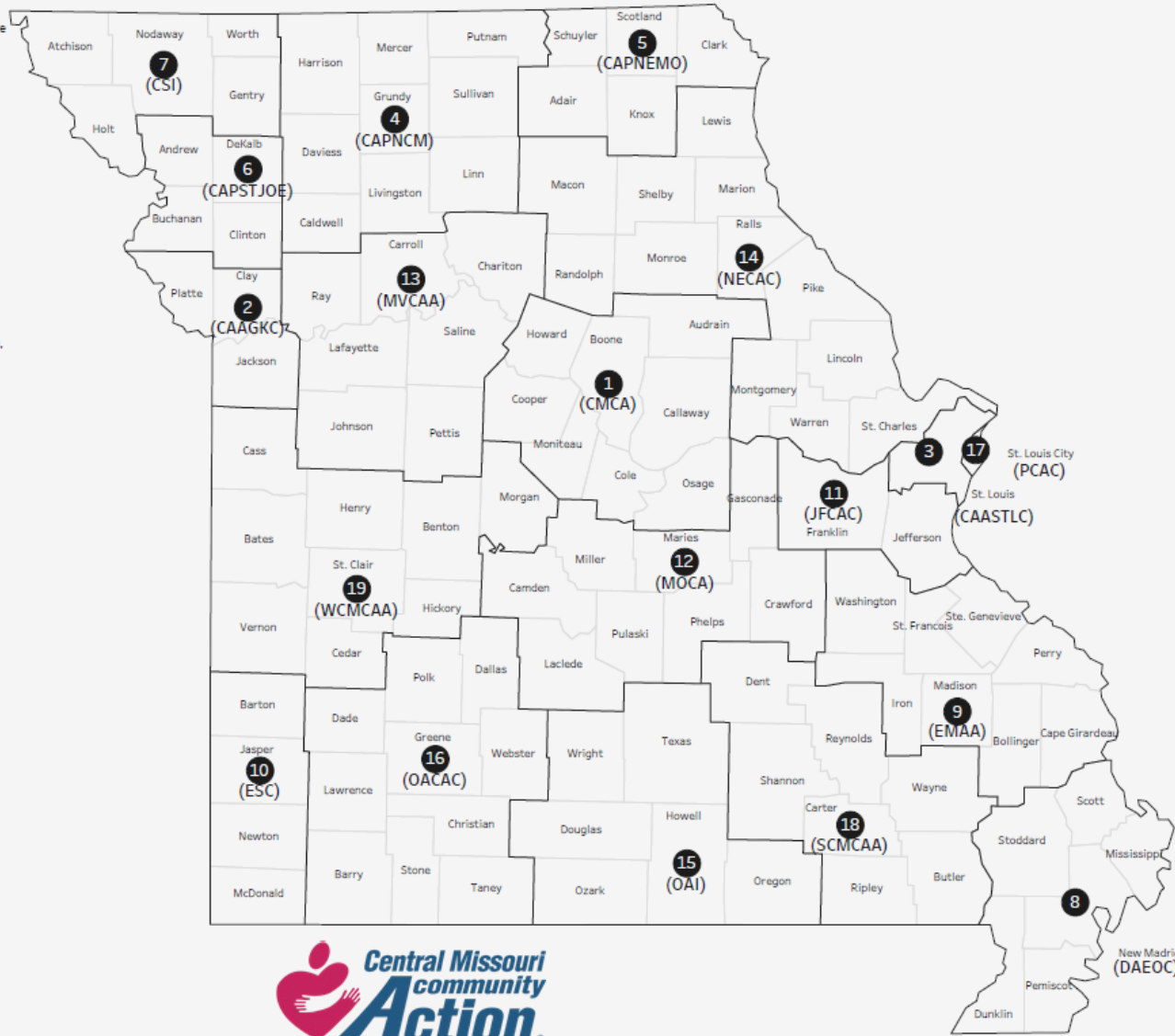
**5. Community Action Partnership of Northeast Missouri (CAPNEMO)**  
Serving Adair, Clark, Knox, Scotland, and Schuyler Counties  
(660) 665-9855 or 1-800-737-3165  
215 N. Elson Street Kirksville, MO 63501  
www.capnemo.org

**6. Community Action Partnership of Greater St. Joseph (CAPSTJOE)**  
Serving Andrew, Buchanan, Clinton, and DeKalb Counties  
(316) 233-8281  
817 Monterey Street St. Joseph, MO 64503  
www.endpov.com

**7. Community Services, Inc. of Northwest Missouri (CSI)**  
Serving Atchison, Gentry, Holt, Nodaway, and Worth Counties  
(660) 582-3113  
1212B South Main Street Maryville, MO 64468  
www.communityservicesinc.org

**8. Delta Area Economic Opportunity Corporation (DAEOC)**  
Serving Dunklin, Mississippi, New Madrid, Pemiscot, Scott, and Stoddard Counties  
(573) 379-3851 or 1-800-748-8320  
99 Skyview Road Portageville, MO 63873  
www.daec.com

**9. East Missouri Action Agency (EMAA)**  
Serving Bollinger, Cape Girardeau, Iron, Madison, Perry, St. Francois, Ste. Genevieve, and Washington Counties  
(573) 431-5191 or 1-800-392-8663  
403 Parkway Drive Park Hills, MO 63601  
www.eastmoaa.org



**10. Economic Security Corporation of the Southwest Area (ESC)**  
Serving Barton, Jasper, McDonald, and Newton Counties  
(417) 781-0352  
302 South Joplin Avenue Joplin, MO 64801  
www.esccswa.org

**11. Jefferson Franklin Community Action Corporation (JFCAC)**  
Serving Franklin and Jefferson Counties  
(636) 789-2686  
#2 Merchant Drive Hillsboro, MO 63050  
www.jfcac.org

**12. Missouri Ozarks Community Action, Inc. (MOCA)**  
Serving Camden, Crawford, Gasconade, Laclede, Maries, Miller, Phelps, and Pulaski Counties  
(573) 765-3263 or 1-800-876-3264  
306 South Pine Street Richland, MO 65556  
www.mocaaonline.org

**13. Missouri Valley Community Action Agency (MVCAA)**  
Serving Carroll, Chariton, Johnson, Lafayette, Pettis, Ray, and Saline Counties  
(660) 886-7476 1415  
South Odell Avenue Marshall, MO 65340  
www.mvcaa.net

**14. North East Community Action Corporation (NECAC)**  
Serving Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Shelby, St. Charles, and Warren Counties  
(573) 324-2231 or 1-800-748-7636  
16 North Court Street Bowling Green, MO 63334  
www.necac.org

**15. Ozark Action, Inc. (OAI)**  
Serving Douglas, Howell, Oregon, Ozark, Texas, and Wright Counties  
(417) 256-6147  
710 East Main Street West Plains, MO 65775  
www.oaiwp.org

**16. Ozarks Area Community Action Corporation (OACAC)**  
Serving Barry, Christian, Dade, Dallas, Greene, Lawrence, Polk, Stone, Taney, and Webster Counties  
(417) 862-4314 215  
South Barnes Avenue Springfield, MO 65802  
www.oac.ac

**17. People's Community Action Corporation (PCAC)**  
Serving The City of St. Louis and Wellston areas  
(314) 367-7848  
5701 Delmar Boulevard St. Louis, MO 63112  
www.pcacstl.org

**18. South Central Missouri Community Action Agency (SCMCAA)**  
Serving Butler, Carter, Dent, Reynolds, Ripley, Shannon, and Wayne Counties  
(573) 325-4255  
8055 Old Alton Road Winona, MO 65588  
www.scmcaa.org

**19. West Central Missouri Community Action Agency (WCMCAA)**  
Serving Bates, Benton, Cass, Cedar, Henry, Hickory, Morgan, St. Clair, and Vernon Counties  
(660) 476-2185  
106 West Fourth Street Appleton City, MO 64724  
www.wcmcaa.org



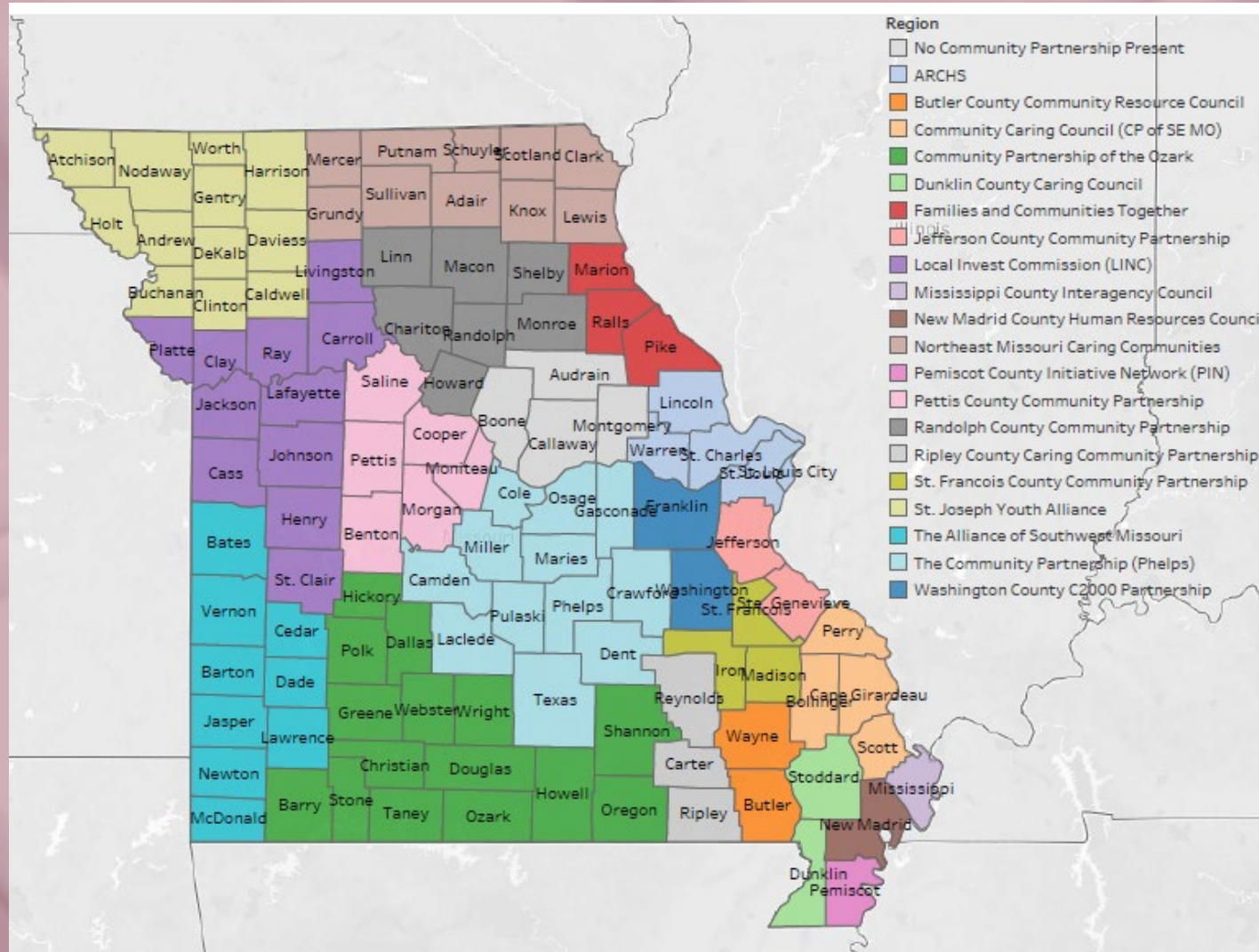
# COMMUNITY PARTNERSHIPS

The Community Partnerships promote and support effective public/private partnerships and community involvement to develop innovative solutions for improving the lives of Missouri's children and families.

Missouri's 20 Community Partnerships help assist with the following six core results:

1. Safe Children and Families;
2. Healthy Children and Families;
3. Children Ready to Enter School;
4. Children and Youth Succeeding in School;
5. Youth Ready to Enter the Workforce and Become Productive Citizens; and
6. Parents Working

# COMMUNITY PARTNERSHIPS





## Employment and Training Programs:

- Free Short-Term Training
- Job Coaching and Resume Preparation
- Employment Connections
- Help with Training and Work Costs including transportation, books, clothing, etc.





- Employment and training for SNAP recipients
  - No cost
  - Voluntary
  - ABAWD requirement – reinstated 7/1/23
  
- 188 locations statewide
  
- For More Information: [on.mo.gov/SkillUP](https://on.mo.gov/SkillUP)





- Jobs for Americas Graduates can help students overcome challenges, graduate high school, and find skills training
- 74 schools provide 104 programs to middle and high school students
- *For More Information:* [jag-missouri.org/](http://jag-missouri.org/)



# Jobs League

- Provides paid internships to 14 to 24 year olds
- Available at Missouri Job Centers
  
- *For More Information:* [mydss.mo.gov/jobs-league-program](https://mydss.mo.gov/jobs-league-program)





- Allows persons 21 and older to earn a high school diploma and credentials with free on-site daycare
- Located in Poplar Bluff, St. Louis, Springfield, Columbia, Cape Girardeau, and Florissant
  
- *For More Information:* [excel.mersgoodwill.org/](http://excel.mersgoodwill.org/)



## Missouri Work Assistance

- Employment and training program for Temporary Assistance (TA) recipients
  - TA provides cash payments
  - Available in every county
  - Required participation
- 
- *For More Information:* [mydss.mo.gov/missouri-work-assistance](https://mydss.mo.gov/missouri-work-assistance)



# FAMILY SAFETY PROGRAMS

## Child Hotline

- Toll-free 1-800-392-3738 or 1-844-CAN-TELL
- MANDATED Reporters can now report emergencies and non-emergencies online at: [dss.mo.gov/cd/can.htm](https://dss.mo.gov/cd/can.htm)
- Operates 24 hours a day, 7 days a week



## Abuse vs. Neglect Abuse

1. The child was under 18
2. The alleged perpetrator had Clear, Cogent, and Convincing
3. There was physical injury, sexual or emotional abuse
4. That was not an accident
5. And that was not a form of reasonable discipline.

## Neglect

1. The child was under 18
2. The alleged perpetrator had Clear, Cogent, and Convincing
3. The alleged perpetrator failed to provide the proper or necessary support, education as required by law, nutrition, or medical, surgical, or any other care necessary for the alleged victim child's well-being.

# FAMILY SAFETY PROGRAMS

## Victims of Crime Program

- Provide state and federal funding to 140 agencies statewide for services to victims, survivors and their families
- Services provided by VOCA and DVSS providers are at no cost to the victim
- Services include but not limited to: relocation, counseling, shelter, advocacy, crisis intervention, case management, prevention services, community education/awareness, translation/interpretation, court accompaniment, referral to other services etc.

## Resources for Crime Victims

- [Department of Public Safety - Resources for Crime Victims \(mo.gov\)](#)
- Office of Victims of Crime in Missouri
- [Department of Public Safety - Victim Services Directory \(mo.gov\)](#)
- Crime Victim Compensation Program
- [Department of Public Safety | Crime Victims' Compensation Program \(mo.gov\)](#)
- MOVANS- automated victim notification (offender and case status)
- [Department of Public Safety - Missouri Victim Automated Notification System \(MOVANS\)](#)
- Department of Corrections- Office of Victim Services
- [Office of Victim Services | Missouri Department of Corrections \(mo.gov\)](#)

# OUTCOMES – SFY 2022

- SkillUP:
  - 3,102 enrollments
- MWA:
  - 1,995 enrollments \*FFY21
- JAG:
  - 3,200 enrollments
- Jobs League:
  - 144 enrollments
- Excel Centers:
  - 1,206 enrollments
- VOCA:
  - 259,099 victims served \*FFY22
- Alternatives:
  - 978 enrollments
- Energy Assistance:
  - 117,400 Households
- Water Assistance:
  - 7,316 Households assisted



# OUTREACH

- Targeted Text Messaging:
  - Text messages sent to families on SNAP based on County or Zip Code
- Email Distribution through GovDelivery:
  - 163,000 + Individuals Subscribed
- Reasons to Send Outreach:
  - Hiring Events, Community Events, Resource Fairs, New Programs
  - Submit events to DSS by using the online form:
    - [dss.mo.gov/employment-training-provider-portal/docs/Event-Submission-Form.pdf](https://dss.mo.gov/employment-training-provider-portal/docs/Event-Submission-Form.pdf)
- DSS Learning Labs:
  - [dss.mo.gov/employment-training-provider-portal/learning-lab.htm](https://dss.mo.gov/employment-training-provider-portal/learning-lab.htm)



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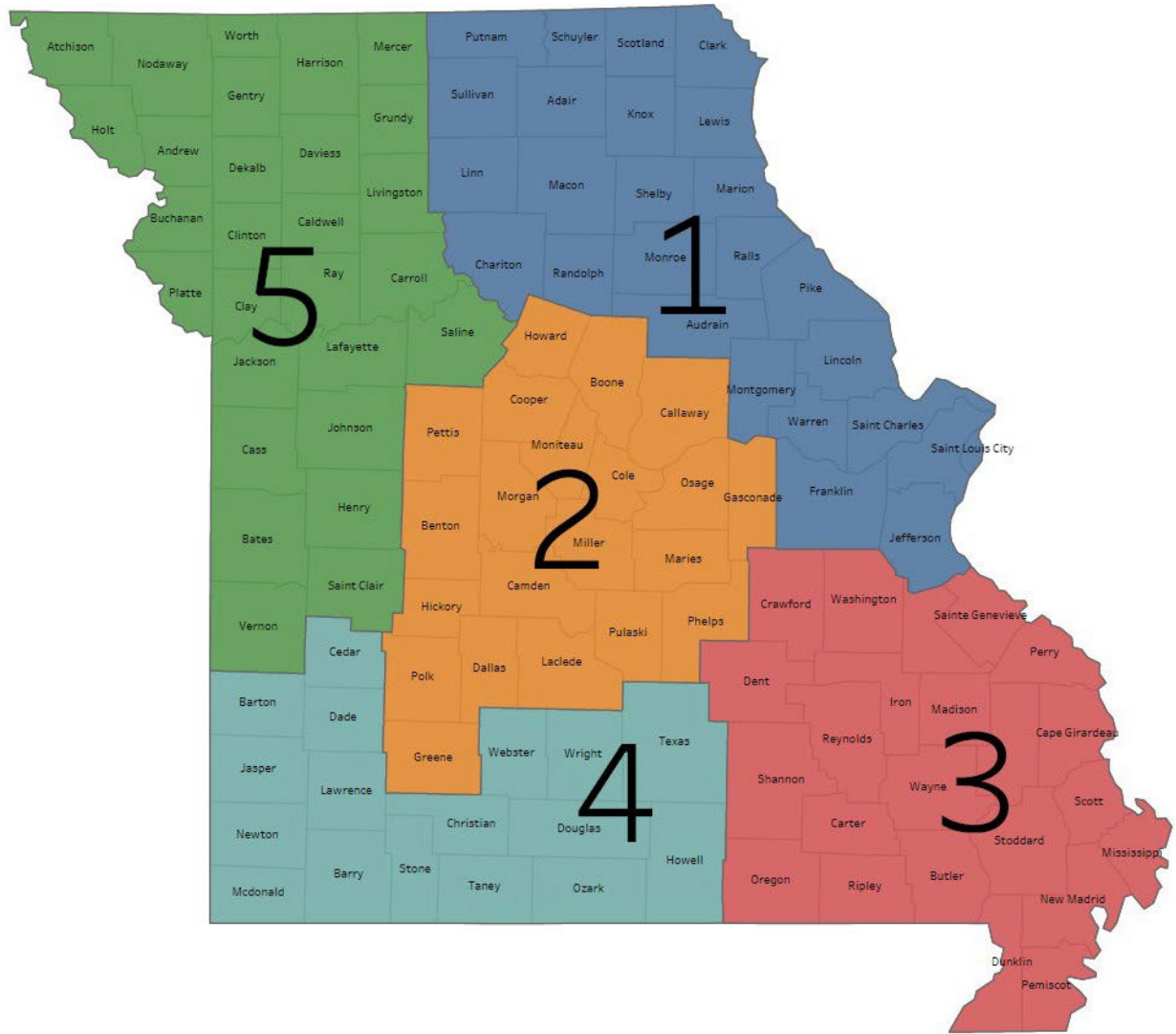
Program Coordinator

Employer Engagement Team

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# Employment & Training Programs Employer Engagement Team



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